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SAMPLE FRAUD POLICY Template

PROCEDURE NAME:	Fraud Prevention and Awareness
APPLIES TO/SCOPE:	AR, AP, Payroll, Treasury, CFO, Board of Directors
SUPERSEDES:	N/A
APPROVAL:	Executive Team
NEXT REVIEW DATE:	January 1, 2021
PROCEDURE #:	FRAUD #1
PROCEDURE OWNER:	Treasurer
CREATION DATE:	January 1, 2020
EFFECTIVE DATE:	January 1, 2020
RELATED PROCEDURE:	SOX Controls

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INTRODUCTION

Payments fraud continues to be a critical threat to treasury functions of all sizes and industries. The following template can be used to help treasury implement a thorough and effective fraud policy. It was supplied to AFP by a treasurer for a real, multinational organization.

Fraud can have a devastating effect on our company because it could result in significant financial loss and other long-term business repercussions. Any allegations of fraud will be taken seriously, with no exceptions. All individuals, regardless of position, title, or tenure with the company are expected to remain vigilant and report any suspicious activity to the compliance hotline.

These procedures promote a culture founded on fraud prevention, awareness, and accountability, and clarify acts that are considered to be suspicious. They support a culture of operating within a comprehensive framework of internal controls, complete with documented and formalized policies, procedures, processes, and other supporting safeguards as needed. The procedures provide guidance to prevent, detect, report, and investigate when fraudulent acts are suspected and subsequently proven.

02 POLICY

The company upholds a zero-tolerance approach regarding fraud and corruption. The company will identify and promptly investigate any suspected fraudulent or related dishonest activity against the company or other parties with whom the organization has dealings. The company will take appropriate disciplinary and legal actions to include the possibility of termination of employment, restitution, and forwarding information to the appropriate authorities for prosecution.

03 DEFINITIONS

- 3.1 Fraud is any intentional act or omission designed to deceive others, resulting in the victim suffering a loss and/or the perpetrator achieving a gain. Dishonest or fraudulent activities include, but are not limited to, the following:
 - 3.1.1 Forgery or alteration of documents (checks, bank draft, time sheets, invoices, agreements, etc.) or bank accounts belonging to the company or its subsidiaries.
 - **3.1.2** Misrepresentation of information on documents.
 - 3.1.3 Misappropriation of funds, supplies, or assets.
 - 3.1.4 Theft, disappearance, or destruction of assets.
 - **3.1.5** Improprieties in the handling or reporting of money or financial transactions.
 - **3.1.6** Authorizing or receiving payments for goods not received or services not performed.
 - 3.1.7 Authorizing or receiving payment for hours not worked.
 - **3.1.8** Inappropriate use of the company's records and disclosing confidential and proprietary information to outside parties.
- **3.2** Corruption is defined as the offering, giving, soliciting, or acceptance of an inducement or reward that may improperly influence the action of a person or entity. Some examples of corruption include:
 - 3.2.1 Bribery
 - 3.2.2 Conspiracy
 - 3.2.3 Extortion
- 3.3 Management: For purposes of these procedures, management refers to the President, Vice Presidents, Directors, Managers, Supervisors, or other individuals who manage or supervise funds or other resources, including human resources

- 4.1. Management is responsible for the detection and prevention of fraud and misappropriation. Each member of management should be familiar with the types of improprieties that might occur within their area of responsibility and be alert for any indication of irregularity.
- **4.2.** Management is responsible to report any potential instance of fraud or corruption to the Compliance Department, immediately. If the Compliance Department is suspected in the fraud, the notification must then be escalated to the VP of Finance and Operations, EVP of Administration, or the President/CEO.
- **4.3.** Management is responsible for taking appropriate corrective actions to ensure adequate controls exist to prevent the reoccurrence of improper actions.
- 4.4. All employees and the Board of Directors must report concerns they have or information provided to them about the possible fraudulent or corrupt activity of any employee, Board member, contractor, vendor, or any other party with an association with The Company International. Any person who has a reasonable basis for believing fraudulent or corrupt acts have occurred has a responsibility to report the suspected act immediately.
- **4.5.** The Compliance Department is responsible for the administration, revision, interpretation, and application of this policy. The policy will be reviewed annually and revised as necessary.
- **4.6.** The Compliance Department is also responsible to act as the lead during the investigation process in determining if fraudulent activity has taken place and to the lead the review process.

5.1. PREVENTING FRAUD AND CORRUPTION

- **5.1.1.** The company has established internal controls, policies, and procedures to deter, prevent, and detect fraud and corruption.
- **5.1.2.** New employees and contractors will be subject to background investigations, including a criminal background check. If a criminal background check facility is not available, a police clearance must be obtained. The Company will also verify all applicants' employment history, education, and personal references prior to making an offer of employment.
- **5.1.3.** Vendors, contractors, and suppliers must be active, in good standing, and authorized to transact business in their country. Vendors, contractors, and suppliers are subject to screening, including verification of the individual's or company's status as a suspended or debarred party.
- **5.1.4.** Contractual agreements with the Company will contain a provision prohibiting fraudulent or corruptive acts and will include information about reporting fraud and corruption.
- **5.1.5.** The Company employees will receive fraud and corruption awareness training. New hires will receive the training as part of their orientation at the commencement of employment and will sign a statement acknowledging that they have received and read the Sample Fraud Policy. All employees will receive fraud and corruption awareness training every three years.

5.2. REPORTING FRAUD AND CORRUPTION

- 5.2.1. Any person who has a reasonable basis for believing fraudulent or corrupt acts have occurred has a responsibility to report the suspected act to the Compliance Department, immediately. Failure to report suspected fraudulent or corrupt activity in a timely manner according to the procedures below will also be subject to disciplinary action. The procedures for doing so anonymously are laid out in the Whistleblower Policy. Alternatively, staff members can report suspected fraudulent or corrupt acts as stated below. In all instances, the suspected fraudulent activity must be escalated to the Director of Compliance. No other actions are to be taken until the Compliance department is aware of the suspicious activity.
 - 5.2.1.1. Headquarters Staff should report to their respective National Director and/or Regional Director, who will report to the Director of Compliance.

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- **5.2.1.2.** Regional Office Staff should report to their respective Regional Vice President, who will report to the Director of Compliance.
- **5.2.1.3.** International Office Staff should report to their respective head of department and/or Vice President and the Director of Compliance.
- **5.2.1.4.** Any suspected act involving a National or Regional Director, International head of department, or Vice President should be reported directly to the Director of Compliance.
- **5.2.1.5.** Any suspected act involving the President/Board of Directors should be reported to the Audit Committee of the Board of Directors via the Director of Compliance.
- **5.2.1.6.** National and Regional Directors, International Office heads of departments, Vice Presidents, and the President must inform the Director of Compliance of all suspected fraudulent acts reported to them via means other than the official Whistleblower hotline or website within five days that they become aware that such acts have been committed. If the fraudulent act includes grant funds the Director of Grants Compliance must also be informed.
- **5.2.2.** The reporting employee shall refrain from further investigation of the incident, confrontation of the alleged violator, or further discussion of the incident with any other party unless requested to do so by their respective Vice President, the Compliance Department, The Company International's legal counsel, and/or law enforcement.
- **5.2.3.** Retaliation and retribution will not be tolerated against any employee or Board member who reports suspected fraudulent or corrupt activities. However, if an employee is determined to have acted maliciously or with deceit, the employee is subject to disciplinary action.
- 5.3. INVESTIGATION
 - **5.3.1.** The Compliance Department has the responsibility to ensure that all suspected fraudulent acts are properly screened and investigated.
 - 5.3.2. The investigating team or individual will have:
 - **5.3.2.1.** Free and unrestricted access to all the company records and premises, whether owned or rented; and

- **5.3.2.2.** The authority to examine, copy, and/or remove all or any portion of the contents of files, desks, cabinets, and other storage facilities on the premises without prior knowledge or consent of any individual who may use or have custody of any such items or facilities when it is within the scope of their investigation.
- **5.3.3.** If a fraudulent act involves an employee, the investigating team or individual will determine when to notify the employee and whether to recommend that the employee be suspended or temporarily reassigned.
- **5.3.4.** All reports of suspected fraudulent acts will be taken seriously and the investigation team or individual will make decisions based on the nature and seriousness of the allegation and facts of each case, whether to consult with legal counsel or to utilize outside resources to further the investigation.
- **5.3.5.** Investigation results will not be disclosed or discussed with anyone other than those who have a legitimate need to know.
- **5.3.6.** If the investigation substantiates that fraudulent activities have occurred, the investigating team or individual will issue an investigation report to the respective Vice President, the Director of Compliance, and other appropriate personnel. If appropriate, the Director of Compliance will report to the Board of Directors through the Audit Committee.
- 5.4. CORRECTIVE ACTION
 - **5.4.1.** Depending on the seriousness of the offense and the facts of each case, actions against an employee can range from written notification and a probationary period, up to and including dismissal where appropriate, to legal action, either civil or criminal. In cases involving monetary losses the company will pursue recovery of losses.
 - **5.4.2.** Individuals at all levels of the Organization will be treated equally regardless of their position, years of service, or affiliation with the company.
 - **5.4.3.** Specific Actions:
 - **5.4.3.1.** Decisions to prosecute or refer investigation results to the appropriate law enforcement and/or regulatory agency for independent investigation will be made in consultation with legal counsel and the respective Vice President and/or tPresident.

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- **5.4.3.2.** If an investigation results in a recommendation to terminate an employee, the recommendation will be reviewed for approval by the respective human resources personnel, the employees' supervisor, the respective Vice President, and if necessary, by legal counsel before any such action is taken.
- **5.4.4.** Final determination regarding actions against an individual or business found to have committed fraud or corruption will be made by the respective Vice President, President, or Audit Committee, depending on the details of the matter.

6.1 None

07 RELATED REGULATORY REQUIREMENTS

7.1 U.S. Foreign Corrupt Practices Act and others

8.1 Sample Fraud Policy Acknowledgement

The Company

Sample Fraud Policy

<u>Acknowledgment</u>

My signature acknowledges that I have read the Sample Fraud Policy and that I understand my responsibilities related to the prevention, detection and reporting of suspected fraudulent activities.

Signature: _____

Print Name:

Date Signed: _____

Note: Please retain in employee's personnel file.

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ABOUT COMPANY

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Address and contact information